

Quality Policy Statement

The vision of Lancetech Limited (herein referred to as ‘Lancetech’) is

“Tomorrows Science depends on what we do today. We aim to contribute to a healthier, smarter, and safer world by supporting science and the people who work within it.”

This vision is achieved by our mission:

“We endeavour to be the scientist's supplier of choice by delivering the highest quality products and services supported with a fast, flexible and friendly approach”

This indicates Lancetech's strategic trajectory.

The Lancetech Integrated Management System (IMS) would facilitate Lancetech in:

- a) developing a focus on quality in order to provide them with flawless goods and services that they love.
- b) Keeping up with applicable rules, regulations, and both internal and customer specifications.
- c) Consistently urging personnel to enhance the IMS to ensure product safety, avert non-conformities, and eradicate defects by evaluating quality targets and outcomes.
- d) Using standards, education, training, coaching, monitoring, and good communication to encourage participation and push for quality responsibility among all parties involved.

In Lancetech, collaboration, involvement, accountability, and mutual support are essential for attaining its quality objectives. The Board of Directors of Lancetech is committed to providing the required direction, oversight, and funding, and they will make sure that everyone who needs to know about this Policy gets it every year.

Fundamentally, quality pertains mostly to the trust in the products and services offered by Lancetech to its clients.

However, quality encompasses more than this. It pertains to fulfilling Lancetech's commitments in all its endeavours. Every employee at Lancetech has the ability to impact quality and trust by adhering to the Lancetech Core Values:

PASSION - Individuals with passion are the core of the organisation, surpassing benchmarks of excellence through vigour, determination, ingenuity, and optimistic dispositions.

PRECISION - We endeavour to achieve accuracy, punctuality, and excellence in all our endeavours.

Simplicity - We empower our personnel with the duty, authority, and opportunity to get optimal results by taking ownership of tasks until their completion.

INTEGRITY - It is essential that our personnel uphold moral and ethical ideals, demonstrating trust, transparency, respect, and honesty in their jobs.

EMPOWERMENT - We provide our personnel the duty, authority, and opportunity to attain optimal outcomes by taking ownership of tasks until completion.

Samsul Islam
Managing Director
Lancetech Limited
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